

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

CSM Bakery Solutions Limited

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

4-0764-16-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

#### 1.1 Please state what your main activity(ies) is/are within manufacturing

- Food Goods

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### Operations and Certification Progress

#### 2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

##### 2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Belgium
- Canada
- France
- Germany
- Italy
- Netherlands
- Portugal
- Spain
- United Kingdom
- United States

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##### 2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Belgium
- Canada
- France
- Germany
- Italy
- Netherlands
- Portugal
- Spain
- United Kingdom
- United States

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#### 2.2 Volumes of palm oil and oil palm products (Tonnes)

##### 2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

49,248

##### 2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

4,994

**2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)**

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**2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)**

23,129

**2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)**

77,371

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	31,445.00	1,292.00	9,690.00	42,427.00
2.3.4 Segregated	9,152.00	785.00	4,599.00	14,536.00
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	40,597.00	2,077.00	14,289.00	56,963.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	62%
2.5.5 India	--
2.5.6 North America	98%
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

**Time-Bound Plan**

**3.1 Date of first supply chain certification (planned or achieved)**

2011

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2011

**3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?**

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?**

Belgium, Canada, France, Germany, Italy, Netherlands, Portugal, Spain, United Kingdom, United States

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

Yes

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**3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?**

2020

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#### **Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

Yes

**Please state which product range(s) and market(s) you intend to apply the Trademark and when you plan to start using the Trademark.**

The CSM Bakery Products portfolio progressively in the markets where the RSPO trademark usage is recognized as an added value

**Year:** 2014

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#### **Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

1. Partner with our Suppliers to convert palm and palm-derived ingredients still not available in the Market to sustainable options with the objective of using 100% RSPO certified palm oil products from any supply chain option by 2020.
  2. Transition to 100% certified palm oil products from physical supply chain options (mass balance, segregated, identity preserved) by 2020.
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#### **Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

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**- Others:**

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#### **Application of Principles & Criteria for all members sectors**

**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints  
Uploaded file: --  
Related link: [www.csmbakerysolutions.com](http://www.csmbakerysolutions.com)
- Land Use Rights  
Uploaded file: --  
Related link: [www.csmbakerysolutions.com](http://www.csmbakerysolutions.com)
- Ethical conduct and human rights  
Uploaded file: --  
Related link: [www.csmbakerysolutions.com](http://www.csmbakerysolutions.com)
- Labour rights  
Uploaded file: --  
Related link: [www.csmbakerysolutions.com](http://www.csmbakerysolutions.com)
- Stakeholder engagement  
Uploaded file: --  
Related link: [www.csmbakerysolutions.com](http://www.csmbakerysolutions.com)
- None of the above

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**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

In 2016, CSM published a supplier code of conduct (in English) incorporating many of the RSPO values.

Related link: [www.csmbakerysolutions.com](http://www.csmbakerysolutions.com)

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**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please explain why**

CSM recognizes that protecting the environment is one of the major challenges facing industry and society as a whole. CSM complies with all applicable legislation and is committed to progressively minimize the impact of our products and processes, through various operational excellence objectives, including reduction in energy consumption and GHG emissions. CSM has a management process to collect its Key Sustainability Performance Indicators (KPIs), including GHG emissions. The external reporting of GHG emissions is in study.

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**Support for Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

1) Availability of derivatives in SG and overall pricing of SG on the market. 2) Negative connotations of pal oil in certain parts of Europe (including France), where suppliers prefer not to communicate the RSPO logo on the packaging. 3) RSPO is unknown to the general public in some markets. We continue to increase the percentage of CSPO utilizing in our products (compared to conventional palm oil).

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We have regular dialog with our customers about the availability of CSPO for our products, and the benefits of RSPO certification within the palm oil supply chain.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
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